

TERMS & CONDITIONS



PLEASE TAKE NOTE OF THE FOLLOWING:

General:

- *A 50% deposit is required before any work can commence
- *By making deposit payment, the Client agrees to the terms set out below

Graphic Design Work:

- *Design work will be quoted on and a 50% deposit is required before any design work can commence
- *Deposit will be forfeited should client wish to cancel but design work has already been implemented
- *To limit any possible errors in artwork, designs will not go to production until they have been approved by The Client. Niche Creative will not be held responsible for errors if the client misses something in the proof, has reused a printed or digital proof, or if the client, during order placement, has requested the order go to production without proofing.
- *The Client agrees that changes required over and above the estimated work or required to be carried out after acceptance of the draft design will be liable to a separate charge. The Client also agrees that Niche Creative holds no responsibility for any amendments made by any third party, before or after a design is published.

Social Media Marketing:

- *Monthly Social media marketing is strictly payable upfront by the end of each month. Invoices will be sent on the 25th of each month.
- *Design work will be quoted on and a 50% deposit is required before any design work can commence
- *Deposit will be forfeited should client wish to cancel but design work has already been implemented
- *Cancellation policy - one month's written notice

Website Development:

- *50% deposit is required before any work commence
- *Deposit will be forfeited should client wish to cancel but development work has already been implemented
- *The balance is payable with sign-off of final website. Site will go live once account is settled.
- *Website domain registration is available and will be quoted on according to specifications
- *Domain registration - there is a annual renewal fee and Niche Creative will bill the client accordingly
- *Website content must be supplied by client. Niche Creative can supply content writing and will be quoted on upon client's request
- *Lead time for website range between 2 - 8 weeks (depending on specifications)
- *Website Maintenance - any changes and adding of information/pictures will be billed accordingly
- *Client agrees to reimburse Niche Creative for any additional expenses necessary for the completion of the work. Examples would be purchase of special fonts, stock photography etc. (This will be discussed with the client beforehand)
- *Niche Creative makes every effort to ensure websites are designed to be viewed by the majority of visitors. Websites are designed to work with the most popular current browsers (e.g. Firefox, Internet Explorer, Google Chrome, etc.). Client agrees that Niche Creative cannot guarantee correct functionality with all browser software across different operating systems.
- *Niche Creative cannot accept responsibility for web pages which do not display acceptably in new versions of browsers released after the website have been designed and handed over to the Client. As such, Niche Creative reserves the right to quote for any work involved in changing the website design or website code for it to work with updated browser software.
- *A link to Niche Creative will appear in either small type or by a small graphic at the bottom of the Client's website. If a graphic is used, it will be designed to fit in with the overall site design. The Client also agrees that the website developed for the Client may be presented in Niche Creative's portfolio.